



Exeter Food Action Privacy Policy

1. Introduction

Exeter Food Action (EFA) is committed to protecting the privacy and personal data of its supporters, donors, volunteers, beneficiaries, employees and other stakeholders. This policy explains how we collect, use, store and share personal data, and your rights in relation to your personal data under the UK General Data Protection Regulation (UK GDPR) and the Data Protection Act 2018 and other relevant legislation.

2. Who We Are

EFA is a UK registered charity, charity number 1174174. Our registered address is Unit 10, The Space Place, Alphin Brook Road, Marsh Barton, Exeter, EX2 8RG.

3. Information We Collect

We may collect the following types of personal data:

- Name, title and contact information (e.g. address, phone number, email address),
- Donation and payment information,
- Gift Aid declaration information,
- Volunteer application and activity information,
- Employment and recruitment information,
- Marketing preferences and communication history,
- Other information relevant to our charitable activities and services

4. How We Use Personal Data

We may use personal data for the following purposes:

- To provide charitable services and activities,
- To process donations and gift aid claims,
- To manage and communicate with volunteers, employees and stakeholders,
- To comply with legal and regulatory requirements,
- To send marketing communications and fundraising appeals (with your consent),
- To improve our services and activities

We will only use personal data for the purposes for which it was collected and we will only retain personal data for as long as necessary to fulfil those purposes.

5. **Sharing Personal Data**

We may share personal data with third-party service providers who process data on our behalf, such as payment processors. We may also share personal data with other organisations or individuals as required by law or for legal and regulatory purposes.

We will not sell or rent personal data to third parties for marketing purposes.

6. **Your Rights**

Under the General Data Protection Regulations (GDPR) and other relevant legislation, you have the following rights in relation to your personal data:

- The right to be informed about how your personal data is used,
- The right to access your personal data,
- The right to rectify inaccurate personal data,
- The right to erasure of personal data,
- The right to restrict processing of personal data,
- The right to data portability,
- The right to object to processing of personal data,
- The right not to be subject to automated decision-making.

If you would like to exercise any of these rights, or if you have any questions or concerns about how we use your personal data, please contact us using the contact details below.

7. **Data Security**

We are committed to ensuring the security of personal data and have implemented appropriate technical and organisational measures to prevent unauthorised access, use, or disclosure of personal data.

8. **Changes to this Policy**

We may update this privacy policy from time to time to reflect changes in our data processing practices or legal and regulatory requirements.

We will notify you of any material changes to this policy and obtain your consent if required by law.

9. **Contact Us**

If you have any questions or concerns about how we use your personal data, or if you would like to exercise your rights under the GDPR or other relevant legislation, please contact us at:

Unit 10, The Space Place, Alphin Brook Road, Marsh Barton, Exeter, EX2 8RG.

Email address: info@exeterfoodaction.org.uk

Phone: 07880 814064

Agreed by Trustees on: 28.02.26

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